

Q11 What suggestions do you have for improving district technology services?

Answered: 139 Skipped: 285

Tech Survey for Staff 2020

#	RESPONSES	DATE
1	K-2 technology; replacement for iPads (maybe the newly purchased chromebooks)?	6/2/2020 5:43 PM
2	I believe the district needs to address the possible necessity of teachers having to supply their own internet and phone to do fulfill the requirements of the job if we end of doing distance learning. Or the district needs to allow teachers to be in their classroom to provide distance learning.	5/30/2020 9:30 PM
3	I think the tech dept is doing a great job; no suggestions for improvement at this time.	5/29/2020 1:53 PM
4	None. :)	5/28/2020 9:21 PM
5	N/A	5/26/2020 12:05 PM
6	1. new, bigger chromebooks for students. 2. not grading in Canvas :)	5/26/2020 8:56 AM
7	I have no suggestions at this time.	5/25/2020 8:58 PM
8	N/A	5/22/2020 9:10 AM
9	If we're forced into more of a virtual system going forward then I think there are a lot of technology issues that need to be addressed.	5/21/2020 4:27 PM
10	n/a	5/21/2020 2:39 PM
11	Keep up the good work.	5/21/2020 2:08 PM
12	The staff members are truly outstanding. I would like to see learning management tools (Canvas) differentiated for elementary students. It's not developmentally appropriate for lower elementary students to use. I have previously used Google Classroom and it was a great fit for my students.	5/21/2020 12:44 PM
13	I don't understand why support staff doesn't have Chromebooks to have. Now most of the computers are gone so how can we do trainings when we don't have access.	5/21/2020 12:39 PM
14	Keep doing what you are doing!	5/21/2020 12:09 PM
15	You're going to hate this, but you need something that makes you identifiable in a building - like a common shirt that says "TECH" on it. Newer teachers and students don't know who you are.	5/21/2020 10:14 AM
16	None at this time	5/21/2020 9:22 AM
17	wireless mouse and keyboard availability!!!	5/21/2020 8:09 AM
18	WiFi needs to be more consistent and faster	5/21/2020 12:02 AM
19	None	5/20/2020 10:28 PM
20	Keep doing what you do!!!!!!!	5/20/2020 9:37 PM
21	I-Pads for elementary to use.	5/20/2020 9:22 PM
22	none at this time.	5/20/2020 8:15 PM
23	Helping figure out how to unlock iPads. lol	5/20/2020 7:56 PM
24	Keeping updated and easy accessible is all I need	5/20/2020 7:12 PM
25	It would be nice to have a little more feedback on what is happening when a student Chromebook is serviced, but not really and issue as long as enough loners are available.	5/20/2020 6:59 PM
26	Not all classrooms have equal access to technology due to size. (Elmo, projecting from laptops...)	5/20/2020 5:44 PM
27	Additional Canvas training for elementary teachers, especially in light of our current circumstances.	5/20/2020 4:33 PM
28	Nothing! The services are outstanding!	5/20/2020 4:00 PM
29	I gave this question some thought. I am a parent of kids in the district in addition to a teacher. I really have no suggestions from either side. The department rocks!	5/20/2020 3:44 PM
30	None	5/20/2020 3:35 PM

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31	I like the updates and the Q and A that are shared. Sometimes its hard to find what Im looing for - for examples setting up printers, its not always found when I use the search bar.	5/20/2020 3:01 PM
32	None. You are all great.	5/20/2020 2:37 PM
33	I think you do everything right (literally) and are very very intentional about it. Keep up the fantastic work! I'm in the fan club!	5/20/2020 2:33 PM
34	Ensuring all rooms, including Special Ed and Specials have functioning projectors, technology, etc. I've seen the majority of our school's SpEd and Specials departments struggle with classes because of the technology not working properly.	5/20/2020 2:21 PM
35	I would LOVE a SmartBoard in my room!	5/20/2020 1:53 PM
36	I assume we are continuing to work on accessibility for students without wifi at home going forward? I have had limited functioning internet myself, and can understand even better the disadvantages of trying to work with extra challenges. I'd be happy to help host if the district decided to offer after hour or weekend time and space for students to get access to school wifi and a comfortable place to work like tables rather than outside or in a car.	5/20/2020 1:02 PM
37	I am not sure what else you could do better....maybe a little longer explanation as to why something was not working properly...but I do know that much of the error is in who is using it, and not the technology.	5/20/2020 12:59 PM
38	explain what was done so that teacher understands	5/20/2020 12:51 PM
39	N/A	5/20/2020 12:45 PM
40	continue to do what you are doing	5/20/2020 12:41 PM
41	None	5/20/2020 12:05 PM
42	Keep up the great work! Thank you!	5/20/2020 11:59 AM
43	None, the technology department has been fantastic!	5/20/2020 11:54 AM
44	I wish support staff could purchase a laptop from the district. The teaches get a laptop. I bring my MacBook from home each day as I need access to Infinite Campus. It does not always line up w with the district's programs. I know it is a long shot, but thought I would bring this up anyway.	5/20/2020 11:51 AM
45	none	5/20/2020 11:41 AM
46	Thank you, it's been great working with all of you :) Ann	5/20/2020 11:38 AM
47	n/a	5/20/2020 11:35 AM
48	None.	5/20/2020 11:35 AM
49	Could classroom computer replacement be done on weekends or summer? Is there any thought of interactive boards?	5/20/2020 11:11 AM
50	None	5/20/2020 11:10 AM
51	I'm not sure if you do this or not, but when you switch web filtering providers, if we can be notified just so we know what should be on our computers.	5/20/2020 11:03 AM
52	None at this time.	5/20/2020 10:58 AM
53	If we end up going online in any capacity this fall I think we need to ensure both students and STAFF have adequate internet abilities to do that (for example I have internet access but if my own kids are using it for their school...I am not sure I would be able to have online class at the same time they are using it. I might need something more dedicated than my personal access.) I know this is looking ahead but just a thought.	5/20/2020 10:57 AM
54	I wish I knew more about technology. I would like to be able to do my own troubleshooting more than I do. I don't know if the tech team could offer more info. to help with this. It may be that I just don't take the time to find the information too. That's all I can think of.	5/20/2020 10:54 AM
55	It would be really awesome if we could get somehow use our laptops and have the content project onto the projector. This way we aren't tied to our desktop computer and can move about	5/20/2020 10:46 AM

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the room more to interact with students.

56	Increased lines of communication with stakeholders impacted by the decisions of this team would be appreciated.	5/20/2020 10:38 AM
57	Stop sending out phishing exercises!!!	5/20/2020 10:37 AM
58	I'm sorry. I am in level 3, Spec Ed. and do not find a lot of need for interaction with the technology department, as an associate.	5/20/2020 10:35 AM
59	None at this time	5/20/2020 10:30 AM
60	??	5/20/2020 10:29 AM
61	None	5/20/2020 10:24 AM
62	Keep offering training / handouts / information on the technology we have available. Step-by-step handouts are great, as are resources on Tech Hub. When I have questions, sometimes I don't think of looking on Tech Hub, so maybe some training on just using Tech Hub would be helpful!	5/20/2020 10:20 AM
63	Touch screen chromebooks for the high schoolers.	5/20/2020 10:19 AM
64	I don't love the work order system.	5/20/2020 10:19 AM
65	- more opportunity driven - more willing to take ownership and provide direction outside their comfort zone for the benefit of the district	5/20/2020 10:18 AM
66	none	5/20/2020 10:14 AM
67	None! You guys already do such a great job! Keep up the good work. I might suggest a raise for all of you ;)	5/20/2020 10:11 AM
68	NA	5/20/2020 10:07 AM
69	Chrome books should be available during the school year for support staff to use. Some of us don't have a desk or work location or have to share one among numerous people.	5/20/2020 10:03 AM
70	No suggestions, things are handled so well and professionally and there is always discussion for the future that is way beyond what I had even thought of yet! Thank you!!	5/20/2020 10:03 AM
71	Thank you! Would love to have guidance and support for virtual class technology this next year as I think it will be needed. What are the best tools, what do I need to consider, what technology do users need, do we have district accounts for Zoom webinars or other web conference applications we can use? etc. :).	5/20/2020 10:00 AM
72	Keep up the great work! Thank you!	5/20/2020 9:49 AM
73	Making what we have equitable across buildings/district.	5/20/2020 9:45 AM
74	I would love for you to have a class or a webinar that teaches us fixes for easily solved problems. Even though there are technology people at our building, they are teaching classes as well. I might be able to problem solve some things if I knew I wasn't going to damage the Chromebooks.	5/20/2020 9:42 AM
75	Future training of staff for focus on distance learning.	5/20/2020 9:42 AM
76	Associates need chrome books just like the students so they can observe what they are working on and be better equipped to guide them since most everything is done on computers now.	5/20/2020 9:41 AM
77	Keep up the good work! I sometimes worry about some of my coworkers who teach in various places in the school and whether they have the technology they need.	5/20/2020 9:39 AM
78	Would like to see a technology instructor in each building (or shared across 2 buildings) to provide instruction to students about: appropriate use of technology; different forms of applications/platforms; when to use specific technology for response to classwork; and instruction for teachers, so that we can help students as well. It would be great if the instruction was set up as a class - like a special at the elementary level (similar to art, music, PE, Spanish, guidance).	5/20/2020 9:37 AM
79	None that I know of.	5/20/2020 9:30 AM

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80	Support from the admin and school board for paperless communications in all areas.	5/20/2020 9:29 AM
81	I think there are better options for LMS than Canvas.	5/20/2020 9:24 AM
82	none	5/20/2020 9:16 AM
83	Keep up the great work.	5/20/2020 9:10 AM
84	Providing an equal access to all students and communication to parents in multiple languages.	5/20/2020 9:09 AM
85	When the work at home phase ends - get rid of the really old laptops that don't hold a charge and freeze all the time (at least the one I'm using ;-)	5/20/2020 9:02 AM
86	None that I can think of.	5/20/2020 9:02 AM
87	Continue partnering with teachers, families, admin, and leaders to encourage more consistencies in tech tools and platforms (i.e. LMS, reading/phonics services and subscriptions, etc.).	5/20/2020 8:59 AM
88	none	5/20/2020 8:58 AM
89	Tech shirts... we do not know all of the Tech Team, it would be nice if they had shirts that identified them as part of the Tech Team, so we know who they are as they wander around the buildings.	5/20/2020 8:57 AM
90	To better prep everyone on tech issues or sites for virtual at home teaching/learning and mini workshop or visual on how to use tech items that are essential	5/20/2020 8:56 AM
91	If we must continue teaching in a virtual setting at any time next year, it would be helpful for the music teachers to have our texts and listening maps at home at our disposal when we use our laptops. That are accessible through our desktop computers, but not our laptops. Thank you!	5/20/2020 8:52 AM
92	We need more education in how to implement the technology we are having to learn.	5/20/2020 8:52 AM
93	none	5/20/2020 8:52 AM
94	The only suggestion that I have heard would be to potentially provide elementary teachers training on chromebooks-I hear this request frequently.	5/20/2020 8:45 AM
95	I am not sure what the "big picture" for technology is across the school district. Perhaps this could be better communicated at the beginning of each school year by the superintendent.	5/20/2020 8:45 AM
96	None	5/20/2020 8:42 AM
97	Training available when new technology/software is introduced or having online tutorials that are always available.	5/20/2020 8:41 AM
98	No complaints	5/20/2020 8:33 AM
99	None	5/20/2020 8:31 AM
100	N/a	5/20/2020 8:31 AM
101	None	5/20/2020 8:29 AM
102	Come to a decision on iPad usage. If they are going to be a major part of the curriculum, we need to be updating equipment.	5/20/2020 8:28 AM
103	Access to software and more support with PBLN teachers to have access to software that is relevant to careers in technology. Our document cameras should be updated. The projection is very poor quality and the cameras are difficult to use in some classrooms due to lighting and space.	5/20/2020 8:27 AM
104	Nothing at this time	5/20/2020 8:23 AM
105	None at this time.	5/20/2020 8:19 AM
106	Stay as current as possible.	5/20/2020 8:17 AM
107	Nothing, you guys are doing awesome.	5/20/2020 8:17 AM
108	None at this time	5/20/2020 8:16 AM

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109	Need to consider courses that may require more than just a Chromebook especially in light of COVID.	5/20/2020 8:13 AM
110	Add more types of services to the tech hub support ticket menu. It seems I am always choosing "other" in that category.	5/20/2020 8:10 AM
111	As we move to online learning, many associates do not have home computers and only smart phones. During this time it would have been helpful to have a Chromebook too inorder to better communicate with our students and teachers staff.	5/20/2020 8:07 AM
112	Keep doing what you're doing!	5/20/2020 8:07 AM
113	Being able to use computer for teaching (projector) without having to be behind desk.	5/20/2020 8:05 AM
114	Again not much exposure to this issue.	5/20/2020 8:05 AM
115	Printing issues have been a nightmare and have made it hard to reorder a cartridge or have access to printers. Student chrome book repairs have also been discouraging.	5/20/2020 8:04 AM
116	Don't need a class on phishing.	5/20/2020 8:02 AM
117	What will it look like if we need to teach virtually in the fall or sometime in the future and it is REQUIRED not optional?? PD for staff/students early in the year just in case?? Again, my focus is on young students (K-1).	5/20/2020 8:00 AM
118	I wish we had Chromebooks available for staff to check out. Sometimes I would like to see how things look and work on students Chromebooks because things can be different than on my laptop. Luckily I have kids in the WDM schools so I usually make them try it for me.	5/20/2020 7:59 AM
119	Na	5/20/2020 7:59 AM
120	None	5/20/2020 7:58 AM
121	I think you are doing a great job! Thanks for your support of our classroom needs	5/20/2020 7:57 AM
122	Evaluate working from home and design set-up that is consistent for each department.	5/20/2020 7:47 AM
123	None - I am very happy with the service I receive.	5/20/2020 7:47 AM
124	N/A	5/20/2020 7:37 AM
125	None	5/20/2020 7:35 AM
126	This doesn't have to do directly with you....but a wireless projector in the gym would be great to have over a cart.	5/20/2020 7:35 AM
127	More description of what can be/was done to resolve issues.	5/20/2020 7:34 AM
128	...just keep up the excellent work!	5/20/2020 7:33 AM
129	None!	5/20/2020 7:30 AM
130	Selfishly, now that many computer labs are taken out of elementary buildings, the chance to have a chrome book cart for Kids West to use would be nice. Now that all grades have them, that may not be necessary.	5/20/2020 7:29 AM
131	DOING A GREAT JOB!	5/20/2020 7:26 AM
132	remove the desktops in the classroom. Teachers who had used them were hindered in moving forward during our closure for the pandemic. Teachers who were already adept at using their laptops were more flexible in providing instruction.	5/20/2020 7:25 AM
133	I am very concerned about student access to technology moving forward. I think the closure has been handled very well, but I worry about the long term and required online learning for next year. Many of my students have struggled with technology since the closure, and most of those issues are related to their slow internet and the limited capability of the Chromebook. This is a serious equity issue, and we can't expect students to drive to a WDMCS location to use internet in the parking lot. My students who have slow internet do not have transportation.	5/20/2020 7:23 AM
134	Clone Carl Sunderman. He is amazing- always smiling, happy, and ready to help!	5/20/2020 7:22 AM
135	Keep it up!	5/20/2020 7:19 AM

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136	Can't think of anything	5/20/2020 7:18 AM
137	To replace the towers of our computers anytime other than in a middle of a class causing a HUGE disruption to learning.	5/20/2020 7:18 AM
138	"Dumb down" technology classes. I am still uncertain as to how to use Canvas to its fullest. Maybe have different classes/levels, so that those with less knowledge can get more attention. My questions have been answered, but now with COVID I feel less sure.	5/20/2020 7:17 AM
139	Get something other than Chromebooks so that programs can be downloaded.	5/20/2020 7:10 AM